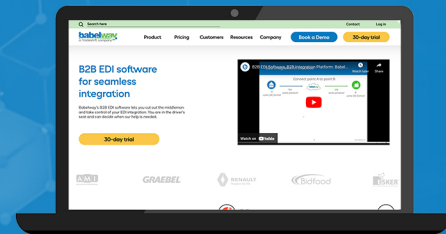


Discover Babelway Webinar - FAQ's



Are there any future plans for any level of OCR capabilities?

We're exploring AI-assisted PDF data extraction, which could potentially address OCR needs for scanned PDFs. While it's still in the early stages, we'll provide updates as more concrete developments arise.

Is the Babelway solution aligned with the e-Invoicing requirements from other jurisdictions apart from France?

Yes, we support compliance with e-Invoicing mandates in all countries that have published official specifications. Babelway stays up-to-date with global regulatory changes to ensure compliance.

Does compliance mean you perform regulatory monitoring, ensuring the required format for each market?

Yes, we ensure that jurisdiction-specific specifications are implemented in Babelway. For Peppol transactions, every file is validated against the required specifications before being sent. If a file is marked "successful," it means it has passed all necessary validations. Our team actively monitors regulatory changes and updates Babelway's compliance measures accordingly.

Can I monitor if a message is being processed or if it fails at any point?

Absolutely! Messages are tracked with detailed metadata. You can view processing logs, see if messages reached Babelway, and track each step, including attempts to deliver to your partner's server. With our new notifications feature, you can customize alerts for failures or other key events, giving you full visibility and control.

Can I manage everything on Babelway by myself?

Yes, Babelway is a self-service platform. You have full control, from configuration to troubleshooting. We provide onboarding courses, technical support, and access to support resources. Our goal is to empower you to master the platform and provide feedback on new features.

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How is the “readable” invoice representation required for e-Invoicing in France managed in Babelway?

We can convert UBL or Peppol files into PDFs. Our standard mapping does this automatically, but we can also customize the PDF according to customer needs. Peppol also allows for attachments within the XML file, so you can send human-readable invoices, timesheets, or other attachments as required.

Do you have a solution to transform orders received by email into an EDI format?

Yes, if the order is in a structured format or PDF, we can convert it into any format, including EDIFACT.

Can you connect directly to my Sage 200 accounts system in the UK?

Yes, it's possible! The connection depends on how the Sage 200 system is configured, but we can work with you to make it happen.

Can we use a channel to serve multiple customers, without using Peppol to receive invoices?

There are options here. You can use the routing feature on either the Gateway In or Message In step depending on if you want to give the same connection point to all your 810 customers. If your partners will connect with various Gateways, you can route on the Message In step.

Do we need to do any specific integration if we want to rollout trx EDI 404 for cross-boarder shipments to Canada and Mexico?

We will need to review what your partner's requirements are for each 404 integration. Babelway applies the current ANSI X12 standards to your 404 message definition, so it will be validated appropriately. However, there could be some partner-specific requirements that are beyond the standard.

Babelway, a [Tradeshift](#) company, powers B2G e-invoicing platforms for the Belgian (Mercurius) and Luxembourg governments and has been a [Peppol member](#) since 2014. As a **versatile, self-service EDI and B2B integration platform**, Babelway supports many use cases for seamless document exchange and enables connectivity across various systems. It offers extensive protocol support, including Peppol, REST APIs, AS2/AS4, FTP(s), sFTP, and SOAP, as well as multiple document formats like XML, UBL, Excel, Edifact, and CSV, making it a comprehensive solution for **end-to-end business integration**.

Contact us

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