babelway

EDI Tune-up Checklist

1. FLEXIBILITY

Can my system handle all communications formats requested by trading partners?

☐ Yes — ☐ No

Do I need to create exceptions to handle certain types of data?

☐ Yes — ☐ No

2. ADAPTABILITY

Does my system have updates to accommodate new formats and technologies?

☐ Yes — ☐ No

Does my EDI service provider help me meet integration requirements that aren't addressed by the platform out of the box?

☐ Yes — ☐ No

3. ERROR RESOLUTION

Do I have in-depth visibility into machine-to-machine communications such that I can monitor the successful transmission of documents?

☐ Yes — ☐ No

Does my EDI system allow for control of my data to immediately resolve any errors?

☐ Yes — ☐ No

4. EFFICIENT ONBOARDING

Is the longest and most challenging partner-integration task typically establishing the connection in my system?

☐ Yes — ☐ No

5. EASE OF USE

Is my system operable by the people responsible for the operational aspects of the partner relationship?

☐ Yes — ☐ No

Do changes (no matter how minor) to existing connections require a support ticket to another department?

☐ Yes — ☐ No

INSTRUCTIONS

Mark "yes" or "no" in response to each question regarding your EDI system. Afterward, give yourself one point for every "yes" answered above. How did you do?

0-3 = 🔴   3-6 = 🟠   6-9 = 🟢

🔴 Your EDI system might be the greatest source of your partner integration challenges. Perhaps it's time to look for an alternative.

🟠 Your EDI system probably handles the status quo fairly well. If you experience a lot of heartburn during periods of variability, a more modern platform could be useful.

🟢 Congratulations! Your system is operating at a high level. If you answered "no" to any of the above, evaluate whether corresponding features will be important to on-going success.

Want to boost performance?

Talk to our experts to schedule a demo.

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